

Orthopaedic Surgery Center of La Jolla

What is an ASC?

ASCs are facilities for surgical patients who do not need to be admitted to the hospital. ASC patients typically arrive for admission, have surgery performed in a full-service operating room with specialized staff, recover safely and quickly from anesthesia and return home within hours of their surgery.

Some procedures require patients to stay for several hours to allow nurses to monitor their recovery.

What type of surgeries are performed at ASCs?

Depending on the ASC, the center may specialize in one or multi-service lines. Our center specializes in orthopedic procedures and podiatry, spine, pain management, general surgery, ear, nose and throat, and gynecological procedures.

Our goals are to provide:

1. A great patient experience
2. Great results
3. Convenient, flexible scheduling, and on start time of surgery.
4. Clean pleasant atmosphere
5. Friendly and highly trained staff
6. Access to the latest minimally invasive technology
7. Safer- ASCs have lower infection rates than most hospitals

You have selected Orthopaedic Surgery Center of La Jolla, a federally-recognized Medicare Certified Ambulatory Surgery Center, for your health care services. Your physician may or may not have an ownership interest in the Surgery Center as not all physicians who practice here have an ownership interest. As a patient, you have the right to receive a list of all physician owners in this facility, upon request.

Why Choose an ASC?

ASCs are on the cutting edge of technology often utilizing the most current surgical innovations with the least invasive techniques allowing patients to return to their normal lifestyle sooner. ASCs are efficient, understanding that everyone's time is important. Their convenient surgical flow allows you less wait time and less bureaucracy and offers patient-friendly family-centered environments.

Many ASCs have undergone a rigorous accreditation process performed by an independent accrediting agency. You may find these accreditations posted in your local ASC. These accreditations may include Joint Commission on Accreditation of healthcare Organization (JCAHO), the Accreditation Association for Ambulatory Health Care (AAAHC) or the American Association for Accreditation of Ambulatory Surgical Facilities (AAAASF).

The Orthopaedic Surgery Center of La Jolla is accredited by the Accreditation Association for Ambulatory Health Care (AAAHC).

Patients Rights and Responsibilities

This Surgery Center has adopted the following list of Rights and Responsibilities for the Patients:

PATIENT RIGHTS:

- Exercise these rights without regard to sex, cultural, economic, educational, or religious background.
- Considerate and respectful care.
- Knowledge of the name of the physician who has primary responsibility for coordinating his/her care and the names and professional relationships of other physicians who will see him/her.
- Receive information from his/ her physician about the illness, course of treatment, and prospects for recovery in terms that he/she can understand.
- Receive as much information about any proposed treatment or procedure he/she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternated courses of treatment or non-treatment, and the risks involved in each, and to know the name of the person who will carry out the procedure or treatment.
- Participate actively in decisions regarding his/her medical care. To the extent permitted by law, this includes the right to refuse treatment.
- Understand that this facility will initiate cardiopulmonary resuscitation and transfer the patient to an area hospital upon which the patient's Advance Directive will be respected.
- Full consideration of privacy concerning his/her program. Case discussion, consultation, examination, and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of an individual.
- Confidential treatment of all communications and records pertaining to his/her care and stay in the Center. Written permission shall be obtained before medical records can be made available to anyone not directly concerned with the patient's care.
- Reasonable responses to any appropriate requests the patient makes for service.
- Leave the Center even against the advice of medical staff.
- Reasonable continuity of care and to know, in advance, the time and location of appointment, as well as the physician providing the care.
- Be free from chemical, physical, and psychological abuse and neglect.
- Be advised if the Center or personal physician proposes to engage in or perform human experimentation affecting his/her care or treatment. The patient has the right to refuse to participate in such research projects.
- Be informed by the patient's physician or delegate concerning continuing health care requirements following discharge from the Center.

- Examine and receive an explanation of his/her bill.
- Know which Center rules and policies apply to his/her conduct as patient.
- Have all patients rights apply to the person who may have legal responsibility to make decisions regarding medical care.
- Change physician or anesthesia provider.
- All Center personnel observe these rights.

PATIENT RESPONSIBILITIES:

- Provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
- Ask for an explanation if you do not understand papers you are asked to sign or anything about your own or your child's care.
- Gather as much information as you need to make informed decisions.
- Be available so staff can teach you how to care for yourself or your child; we want to share our knowledge with you, but you must be prepared to learn.
- Follow the care prescribed or recommended for you or your child by the physicians, nurses, and other members of the health care team; remember, if you refuse treatment or do not follow instructions, you are responsible for your actions.
- Respect the rights and privacy of others.
- Assure the financial obligations associated with your own or your child's care are fulfilled.
- Responsible for being respectful of his/her personal property and that of other persons in the Center.
- Take an active role in ensuring safe patient care. Ask questions or state concerns while in our care. If you don't understand, ask again.
- Provide a responsible adult to transport you home from the facility and remain with you for 24 hours, if required by your provider.
- Inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.

PATIENT CONCERNS AND/OR GRIEVANCES:

Persons who have a concern or grievance regarding Orthopaedic Surgery Center of La Jolla, including but not limited to, decisions regarding admission, treatment, discharge denial of services, quality of services, courtesy of personnel or any other issue are encouraged to contact the Administrator or write a statement to:

Jenna Pon, Administrator
Orthopaedic Surgery Center of La Jolla
4120 La Jolla Village Dr, La Jolla, CA 92037

Orthopaedic Surgery Center of La Jolla is Medicare certified and is accredited by the Accreditation Association for Ambulatory Health Care, Inc.

Any complaints regarding services provided at Orthopaedic Surgery Center of La Jolla can be directed in writing or by telephone to:

Department of Public Health
Direct Manager
7575 Metropolitan Drive, #104
San Diego, CA 92108
(619) 767-2060

OR

AAAHC
5250 Old Orchard Road, Suite 200
Skokie, IL 60077
(847) 853-6060

Medicare patients should visit the website below to understand your right and protections

<http://www.cms.hhs.gov/center/ombudsman.asp>

ADVANCE DIRECTIVES:

An "Advance Directive" is a general term that refers to your oral and written instructions about your future medical care, in the event that you become unable to speak for yourself. Each state regulates the use of advance directives differently. There are two types of advance directives: a living will and a medical power of attorney. If you would like a copy of the official State advance directive forms, visit http://www.calhealth.org/download/advancedirective_english.pdf, or http://www.calhealth.org/download/advancedirective_spanish.pdf.

OUR SURGERY CENTER'S ADVANCE DIRECTIVE POLICY:

The majority of procedures performed at the Surgery Center are considered to be of minimal risk. Of course, no surgery is without risk. You and your surgeon will have discussed the specifics of your procedure and the risks associated with your procedure, the expected recovery and the care after your surgery.

It is the policy of the Surgery Center, regardless of the contents of any advance directive or instructions from a health care surrogate or attorney in fact, that if an adverse event occurs during your treatment at the Surgery Center, the personnel at the Surgery Center will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. At the acute care hospital for further treatment or withdrawal of treatment measures already begun will be ordered in accordance with your wishes, advance directive, or health care power of attorney.

I received information on patient rights, patient responsibilities, physician disclosure, advance directive policy, and grievance policy at least one day in advance of my surgery.

Print Name: _____

Signature: _____

Date: _____